

Easterling, Deborah

274198

From: Easterling, Deborah
Sent: Wednesday, January 24, 2018 4:14 PM
To: 'Margaret Houck'
Subject: RE: Letter of protest

Dear Ms. Houck,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-228-S - Application of Palmetto Utilities, Incorporated for Adjustment of Rates and Charges for Customers in the Palmetto Utilities and Palmetto of Richland County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-228-S at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116386>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 Public Service Commission of South Carolina
 803-896-5133
 Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

-----Original Message-----

From: Margaret Houck [redacted]om]
 Sent: Wednesday, January 24, 2018 3:45 PM
 To: PSC_Contact <Contact@psc.sc.gov>
 Subject: Letter of protest

Attached is PDF of letter of protest.

Thank you.

Margaret Houck



* Required Fields

Letter of Protest
in Docket 2017 - 228 - S

Date: *

Protestant Information:

Name * Margaret Houck

Mailing Address *

City* Columbia

State* SC

Zip * 29229

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Palmetto Utilities, Inc.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I oppose the request for rate increase by Palmetto Utilities, Inc for the following reasons:

- 1) Proposed increase of \$78.00/month per household represents a 165% increase from \$29.50/month per household that was charged in 2011;
- 2) Charging flat rates per household does not take into account individual water usage from different households with different numbers of people living in household;
- 3)Desired increase of revenue for the company can be obtained by increasing cost of tap in fee for developing neighborhoods. This makes expanded use customers bear the cost of expanded facilities;
- 4)Increased costs are difficult to bear by customers on a fixed and relatively small income;
- 5)The fact that this service is provided by a company with a monopoly limits the customer's choice regarding use and cost of this service.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I attended the hearing January 9, 2018.

RECEIVED

JAN 24 2018

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CLERK'S OFFICE**